Mobile Outreach Program
Hello!

Fargo Cass Public Health Mobile Outreach Program Team

Jan Eliassen, Director of Harm Reduction Division
Audra Stonefish, Program Coordinator
Nicole Baem, MOP Team Lead
Madison Windus, Harm Reduction Advocate
The Mobile Outreach Program provides alternative transportation and assistance to individuals in need of intoxication or withdrawal management services. The goal of the program is to increase engagement and access to the most appropriate services while decreasing the need for trips by ambulance, emergency rooms visits, and interactions with law enforcement.
Program Information

- History
- Funding
- Resources needed
- Staffing
- Implementation
- Days/hours of operation
- Partnerships/advisory board
- Policies
- Lessons learned
<table>
<thead>
<tr>
<th>Program partners/referral sources</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Improvement District (BID downtown)</td>
</tr>
<tr>
<td>Cass County Jail</td>
</tr>
<tr>
<td>Centre, Inc.</td>
</tr>
<tr>
<td>Clay County Medical Detox (CCRC)</td>
</tr>
<tr>
<td>Essentia Emergency Department</td>
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<tr>
<td>Fargo Police Department</td>
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<tr>
<td>New Life Center</td>
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<tr>
<td>Presentation Partners/Navigators</td>
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<tr>
<td>Sanford Emergency Department</td>
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<tr>
<td>Southeast Human Service Center (SEHSC)</td>
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<tr>
<td>YWCA of Cass Clay</td>
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</tbody>
</table>
Program Implementation Dates

Feb 28, 2018 - June 30, 2018
July 9, 2018 – present
How many did we serve?

209 individuals
773 transports
Who did we serve?

84% homeless
74% male
10% veterans
43% of transports are initiated by MOP staff

<table>
<thead>
<tr>
<th></th>
<th>MAR</th>
<th>APR</th>
<th>MAY</th>
<th>JUN</th>
<th>JUL</th>
<th>AUG</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>STAFF Initiated</td>
<td>38</td>
<td>49</td>
<td>64</td>
<td>61</td>
<td>59</td>
<td>62</td>
<td>333</td>
</tr>
<tr>
<td>% initiated by staff</td>
<td>34%</td>
<td>39%</td>
<td>45%</td>
<td>43%</td>
<td>48%</td>
<td>48%</td>
<td>43%</td>
</tr>
<tr>
<td>TOTAL transports</td>
<td>111</td>
<td>125</td>
<td>142</td>
<td>142</td>
<td>123</td>
<td>130</td>
<td>773</td>
</tr>
</tbody>
</table>
Outcomes
Ambulance transports decreased 59%

Source: FM Ambulance Service
Outcomes
Decrease in Law Enforcement transports to WMU 56%

Fargo PD Transports to WMU

<table>
<thead>
<tr>
<th>Month</th>
<th>2017</th>
<th>2018</th>
<th>LE to CCJ*</th>
</tr>
</thead>
<tbody>
<tr>
<td>MAR</td>
<td>197</td>
<td>107</td>
<td>50</td>
</tr>
<tr>
<td>APR</td>
<td>242</td>
<td>107</td>
<td>57</td>
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<tr>
<td>MAY</td>
<td>189</td>
<td>92</td>
<td>29</td>
</tr>
<tr>
<td>JUN</td>
<td>265</td>
<td>82</td>
<td>49</td>
</tr>
<tr>
<td>JUL</td>
<td>202</td>
<td>94</td>
<td>55</td>
</tr>
</tbody>
</table>

*Note: FPD made some transports to Cass County Jail Detox instead of WMU.
OUTCOMES

56 less ambulance rides

Total transports to CCRC
56

Cost of ambulance transport
$1,300

Amount saved
56 x $1,300 = $72,800
OUTCOMES

34 less ED visits

Total transports to CCRC 56
Transports from ED to CCRC 22
Direct transports to CCRC 34
Cost of ED visit $2,600

Amount saved 34 x $2,600 = $88,400
Cost savings

- Improved neighborhoods/business districts
- Ambulance
- First responders (fire department)
- Law enforcement
- Emergency Room
- Criminal justice system involvement
  - Jail
  - Court
  - Fines
Thanks!

Any questions?