

A person's hands are shown holding a pencil over a document. A large teal circle is overlaid on the image, containing the text "Mobile Outreach Program" in white. Surrounding the teal circle are several smaller circles of various colors (orange, red, yellow, white) containing icons: a puzzle piece, a lightbulb, and a thumbs-up. The background is a blurred image of a person's hands and a document.

# Mobile Outreach Program



# Hello!



## Fargo Cass Public Health Mobile Outreach Program Team

Jan Eliassen, Director of Harm Reduction Division

Audra Stonefish, Program Coordinator

Nicole Baem, MOP Team Lead

Madison Windus, Harm Reduction Advocate






*The Mobile Outreach Program provides alternative transportation and assistance to individuals in need of intoxication or withdrawal management services. The goal of the program is to increase engagement and access to the most appropriate services while decreasing the need for trips by ambulance, emergency rooms visits, and interactions with law enforcement.*





# Program Information

- History
- Funding
- Resources needed
- Staffing
- Implementation
- Days/hours of operation
- Partnerships/advisory board
- Policies
- Lessons learned



## Program partners/ referral sources

- Business Improvement District (BID downtown)
  - Cass County Jail
  - Centre, Inc.
  - Clay County Medical Detox (CCRC)
  - Essentia Emergency Department
  - Fargo Police Department
  - New Life Center
  - Presentation Partners/Navigators
  - Sanford Emergency Department
  - Southeast Human Service Center (SEHSC)
  - YWCA of Cass Clay
- 



# Program Implementation Dates

Feb 28, 2018 - June 30, 2018  
July 9, 2018 – present



How many  
did we serve?

209 individuals  
773 transports



## Who did we serve?

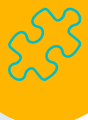
84% homeless  
74% male  
10% veterans



# 43% of transports are initiated by MOP staff

## OUTCOMES Outreach & Engagement

	MAR	APR	MAY	JUN	JUL	AUG	TOTAL
STAFF Initiated	38	49	64	61	59	62	333
% initiated by staff	34%	39%	45%	43%	48%	48%	43%
TOTAL transports	111	125	142	142	123	130	<b>773</b>



# Outcomes

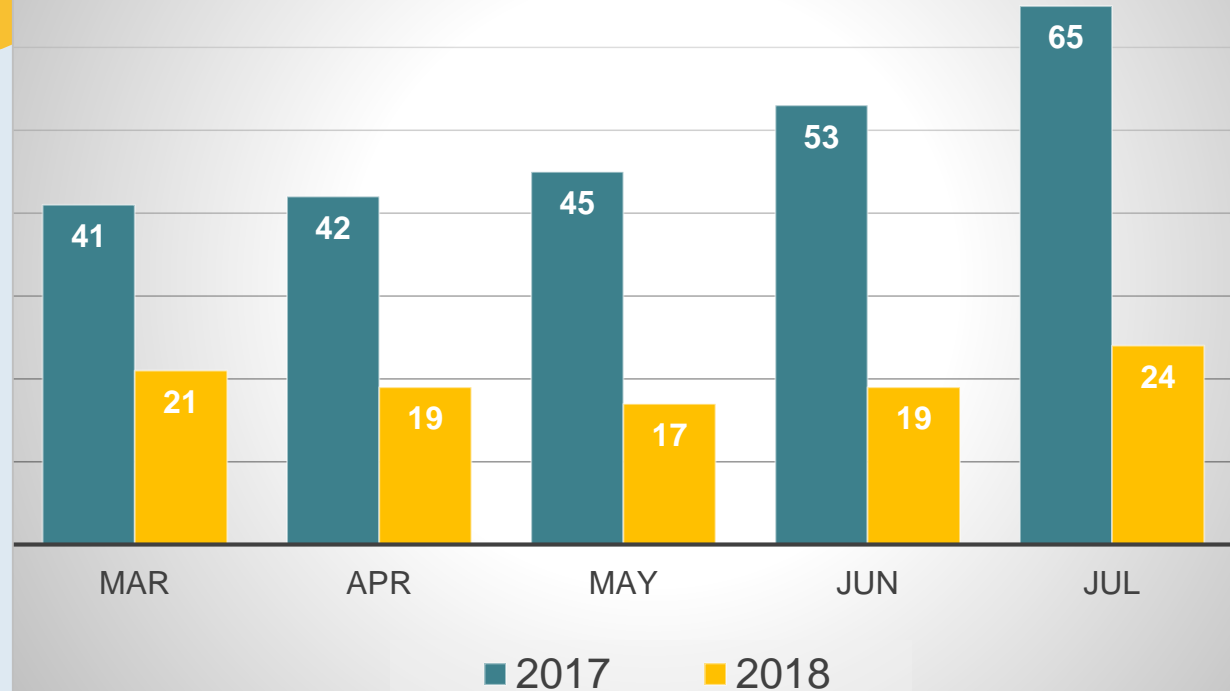
Ambulance transports

decreased

59%



## Ambulance Transports



Source: FM Ambulance Service



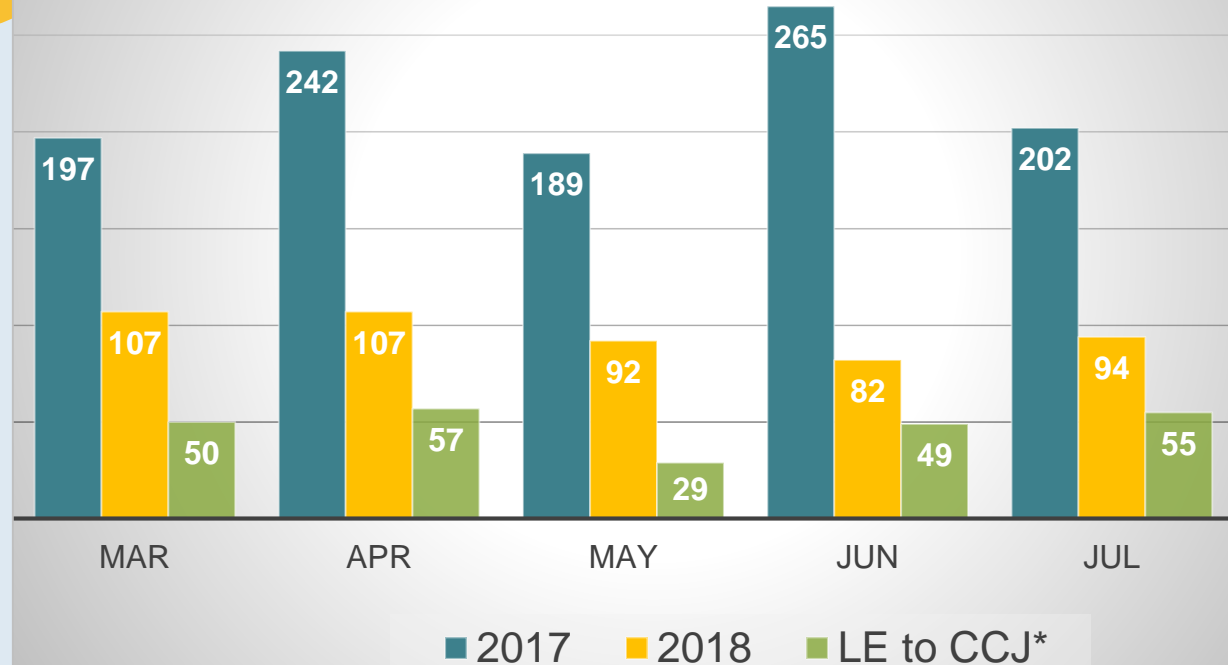
# Outcomes

Decrease in  
Law Enforcement  
transports to WMU

56%



## Fargo PD Transports to WMU



\*Note: FPD made some transports to Cass County Jail Detox instead of WMU





OUTCOMES  
**56 less**  
ambulance  
rides

Total transports to CCRC

56

Cost of ambulance transport

\$1,300

**Amount saved**

**$56 \times \$1,300 = \$72,800$**



OUTCOMES  
**34 less**  
ED visits



Total transports to CCRC

56

Transports from ED to CCRC

22

Direct transports to CCRC

34

Cost of ED visit

\$2,600

**Amount saved**

**$34 \times \$2,600 = \$88,400$**



# Cost savings

- Improved neighborhoods/business districts
- Ambulance
- First responders (fire department)
- Law enforcement
- Emergency Room
- Criminal justice system involvement
  - Jail
  - Court
  - Fines

A white line-art icon of a lit lightbulb, symbolizing an idea or inspiration, is centered within a red circular background. This circle is part of a cluster of overlapping circles in red, orange, and teal in the top-left corner of the slide.

# Thanks!

Any questions?

A white line-art icon of three interlocking puzzle pieces, symbolizing problem-solving or teamwork, is centered within a pink circular background. This circle is part of a cluster of overlapping circles in pink, red, and teal in the bottom-right corner of the slide.A white line-art icon of a hand with the thumb pointing up, representing a 'like' or approval, is centered within a teal circular background. This circle is part of a cluster of overlapping circles in teal, red, and orange in the bottom-right corner of the slide.