Be a Value Based Payment (VBP) VIP

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Value in Value-Based Payments

Value-Based Payments = Quality / Cost
Payments Continuum

Contracting with a Payer
Bridge: Destination Unknown

Image source: Kelley Grayson, Envolve, 9/5/17 for National Council’s Practice Transformation Academy
Types of Change

- **Developmental**
  - Improvement of what is

- **Transitional**
  - Movement towards well-defined new state

- **Transformational**
  - New state is largely unknown
Transformational Change (a.k.a. Managing Chaos)

1. The future is unknown and only through forging ahead will it be discovered.

2. The future state is so different than the traditional state that a shift of mindset is required to invent it.

3. The process and the human dynamics are much more complex, partnership is critical!
Aligning our Terms!

Value-based Payments requires…
Care Pathways which requires…
Risk Stratification which requires…
Population Health Management
therefore…

these concepts are not loosely linked but are structurally contingent on one another.
Components of Population Health Management

1. Knowing what to ask about your population
2. Data registry to describe/risk stratify your populations
3. Proficiency with quality improvement tools to respond to the findings
4. Continuous quality improvement policies/procedures to sustain data specification targets
Risk Stratification

- Risk-stratified care management is the process of assigning a health risk status classification and using it to direct and improve care

- A Consumer is at Risk when he/she reaches an established threshold or cutoff that triggers a step in care (i.e., up or down)
Common Indicators Used to Stratify Risk

- Behavioral Health Diagnosis
  - Schizophrenia, Bipolar, Depression & Anxiety, PTSD & Stress, SUD
- Hospitalization Utilization Rates
- Re-hospitalization Rates
- Emergency Department Utilization Rates
- Medical Co-morbidities
- Social Determinants of Health
- Others include medication adherence, number of medications prescribed, inadequate monitoring and follow-up participation, lower levels of patient engagement, and lack of community infrastructure
What is a Care Pathway?

• A protocol-based/standardized set of clinical & administrative work flow process steps that staff engage in to assist a consumer with a social determinant, physical and/or behavioral health need.

• A Care Pathway operationalizes Care Management components into replicable, measurable work flow steps.

• Care pathways are considered to be one of the best tools organizations can use to manage the quality in healthcare concerning the standardization of care processes, since care pathways promote organized and efficient patient care based on evidence. It has been proven that their implementation reduces the variability in clinical practice and improves outcomes.
The Link Between Clinical and Financial

• Populations are defined by:
  – The severity of each individual’s illness
  – Its quantifiable impact on their lives
  – As evidenced by their individual circumstances and needs

• Reimbursement Rates are determined by Population
  – The cost of providing appropriate services to ensure quality outcomes within each identified population

• This is the beginning of “Population Health Management”
# Population Definitions & Requirements

<table>
<thead>
<tr>
<th>Population</th>
<th>Description</th>
<th>Potential Costs be based on...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard Population</td>
<td>All consumers not fitting into Special Pops defined below</td>
<td>Charges and Costs for Services: At or Below the Outlier (Special Populations) Threshold</td>
</tr>
<tr>
<td>Special Population 1</td>
<td>High Risk SMI or Co-Occurring</td>
<td>a minimum of 3 or more hours per month CMHC services and 1 hour per month of care coordination activities.</td>
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<tr>
<td>Special Population 2</td>
<td>High Risk SED or Co-Occurring</td>
<td>a minimum of 12 or more hours of service per month. This may be a combination of and treatment services.</td>
</tr>
<tr>
<td>Special Population 3</td>
<td>Adults with significant substance use disorder</td>
<td>according to the ASAM intensive outpatient placement criteria which equates to 9+hours of services per week.</td>
</tr>
<tr>
<td>Special Population 4</td>
<td>Adolescents with significant substance use disorder</td>
<td>according to the ASAM intensive outpatient placement criteria which equates to 6+hours of services per week.</td>
</tr>
<tr>
<td>Special Population 5</td>
<td>Chronic homelessness or First Episode Psychosis</td>
<td>Intensive Outpatient Services to assist individual to attain and maintain a safe and stable living environment, and to stabilize Psychosis</td>
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</table>
Hospitalization Reduction

Inpatient Admits

<table>
<thead>
<tr>
<th>Year</th>
<th>Inpatient Admits</th>
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</thead>
<tbody>
<tr>
<td>2015</td>
<td>1115</td>
</tr>
<tr>
<td>2016</td>
<td>677</td>
</tr>
<tr>
<td>2017</td>
<td>402</td>
</tr>
</tbody>
</table>

Trend
If a tree falls in the forest and no one collected the data, it didn’t make a sound.